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PATENT
Attorney Docket No.: 020274-000200US
Client Ref. No.: PA-01064-US

TOWNSEND and TOWNSEND and CREW LLP

By: /Bonnie Rickles/
Bonnie Rickles

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Katsuhiko MAKINO et al.

Application No.: 09/917,258

Filed: July 27, 2001

For: SYSTEM AND METHOD FOR
PROVIDING CUSTOMER-SPECIFIC
INFORMATION AND SERVICES AT A
SELF-SERVICE TERMINAL

Customer No.: 20350

Confirmation No. 7802

Examiner: Jennifer L. Liversedge

Technology Center/Art Unit: 3692

PRELIMINARY AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Prior to examination of the above-referenced application, please enter the
following amendments and remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this
paper.

Remarks/Arguments begin on page 9 of this paper.
paper.